

# **STELLA GROOMING PET RELEASE FORM**

## **GENERAL**

Thank you for choosing STELLA GROOMING, LLC to pamper your pet. Your pet's safety and wellbeing is of the utmost importance to us. We want to assure our clients that every effort will be made to make your pet's visit as safe, comfortable and pleasant as possible. Occasionally, grooming can expose unknown medical issues or aggravate current ones. If you are aware of any such condition, you must tell the groomer prior to any grooming services. In addition, please understand that senior pets (7 and older) have a greater chance of injury during grooming. If the groomer finds the requested service is unable to be completed due to matting, age, or discomfort to your pet, they will perform the requested service to the best of his/her ability. Should it become necessary (in case of emergency), for the best interest of your pet, we request your permission to obtain immediate veterinary treatment, at your expense.

## **VACCINATIONS/FLEAS**

STELLA GROOMING, LLC will not accept pets that were exposed to any infectious illness within the last (30) thirty days. All pets must be up to date on the following vaccinations: Rabies, Distemper, Parvovirus, Leptospirosis and Bordetella, as well as a negative fecal exam within the last year. STELLA GROOMING, LLC does not accept pets with fleas, in order to protect all other clients from being exposed to fleas. Thank you for your understanding. If unknown fleas are discovered during grooming they will be removed immediately using flea shampoo, and additional charges will apply.

## **MOBILE**

Please understand that, because we are a mobile business, we will occasionally be late for appointments due to circumstances beyond our control (traffic, accidents, weather, etc.). We will not be held liable for unavoidable time delay situations.

## **MATTING**

If your pet is severely tangled or matted they will be at a greater risk of injury, stress and trauma. All precautions will be taken and may result in added time/expenses for your scheduled appointment. We strongly advise basic maintenance of your pet on a regular basis to potentially avoid such circumstances. However, problems occasionally arise during or after grooming, such as nicks, clipper irritation and mental or physical stress.

## **AGGRESSIVE PETS**

If a pet has a history of aggression or biting, the groomer must be informed prior to grooming. STELLA GROOMING, LLC reserves the right to refuse service in the event a pet is unsafely behaving.

## **PAYMENT POLICY**

Due to the nature of pet grooming, all quoted prices prior to the actual grooming are estimates only, and may be adjusted based on breed, temperament and/or condition of coat. Cash, check, and credit/debit are acceptable payment methods. All checks must include a \$5 processing/tax fee and all credit/debit payments must include a \$10 processing/tax fee (includes Square credit/debit service deductions).

**CANCELLATIONS/NO SHOWS**

Please provide a minimum notice of 24 hours in the event of cancellation or rescheduling of scheduled service. Any last minute cancellations or "no shows" (i.e. the owner/pet is not home) will incur a \$50 service fee which must be paid prior to the next scheduled appointment.

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I have read all of the above and agree to comply with the statements described herein. I hereby grant permission to this grooming establishment to obtain emergency veterinary treatment for my pet, at my expense, if ever necessary. In addition, I realize that matted pets have a greater chance of injury during grooming, and will not hold this grooming company responsible for accident or injury to my pet.

OWNER NAME: \_\_\_\_\_  
SIGNATURE: \_\_\_\_\_  
DATE: \_\_\_\_\_

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**PHOTOGRAPHS**

This separate photograph release, which is entirely optional, authorizes STELLA GROOMING, LLC to take photos of your pet for our client records and/or company pages, which includes our official website and social media outlets. We strive to only show your pet looking their best and only have the best intentions with our collected photos. All photos taken are the property of STELLA GROOMING, LLC, but can be shared with you, at your discretion. If you are displeased with the photos for any reason, at your specific request, we will be happy to remove any photos.

OWNER NAME: \_\_\_\_\_  
SIGNATURE: \_\_\_\_\_  
DATE: \_\_\_\_\_

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**\* If you are happy with your service, tipping is acceptable and appreciated \***